

CITIZEN'S CHARTER

Frontline Service: Maternal Health Care

Office: City Health Office
3rd Floor, City Hall Building

Schedule of Availability of Service:

Service is available every Thursday at all Rural Health Units (RHU's) and Barangay Health Stations (BHS)

Who may Avail of the Service?

- Pregnant and lactating mothers

What are the Requirements?

- Home-based Maternal Record (HBMR)

Fees/Charges: None

Duration (under normal circumstances): 30 minutes

How to Avail of the Service:

Step	Applicant/ Client	Service Provider	Duration of Activity (Under normal circumstances)	Person in Charge	Fees/ Charges	Forms
1	<p><u>For Old Patient:</u> Present the Home-based Maternal Record (HBMR)</p> <p><u>For New Patient:</u> Provide information for the Home-based Maternal Record (HBMR)</p>	<p>Receive and check the HBMR</p> <p>Accomplish the HBMR of the Patient</p>	5 minutes	Rural Health Midwife	None	None
2	Undergo vital sign taking	Get vital signs of the Patient to determine the risk factors	10 minutes	Public Health Nurse / Rural Health Midwife		
3	Undergo physical examination / assessment	Conduct physical examination on the Patient and request for Hgb-HCT and Hepa-B screening of the Patient	10 minutes			
4		Orient the Patient on proper nutrition and maternal care	5 minutes			

END OF TRANSACTION



NO TO FIXERS & REDTAPE!

